The Symphony Dispatch Console combines the Symphony Dispatch Platform with advanced application software to support 24-hour mission-critical operations. A unique hardware design supports the reliability needed for emergency responses. Advanced digital audio technology delivers high capacity and secure end-to-end communications.

Multiple screen configurations can be created for specific scenarios ranging from crisis situations to shift changes.

Patented Baton™ technology allows agencies to integrate their CAD application to display 95% of Symphony’s functionality using only 10% of their screen. An embedded web browser for VIDA® apps enables dispatchers to access servers to disable lost or stolen radios or view real-time radio traffic across the system.

Symphony’s innovative hardware design allows a simple, flexible mechanical configuration for mounting in a rack, under a desk, as a desktop unit or for mobile installations.

A clear view of the full operational picture

**KEY BENEFITS**

- Capable of combining over 1,000 communication modules at a single dispatch solution
- Industry-leading capacity for active call, patch and simulselect calls and integrated telephony support
- Integrated Instant Recall Recorder for up to 24 hours of call history
- Supports trunked and conventional operation

Symphony simplifies complex dispatch center operations through a logical user interface. Dispatchers arrange their most utilized functions in a customized interface to maximize productivity.
## GENERAL SPECIFICATIONS*

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Processor Type</td>
<td>Intel® Core™ i7 Ivy Bridge processor</td>
</tr>
<tr>
<td>Operating System</td>
<td>Microsoft® Windows® 10 Enterprise 64-bit</td>
</tr>
<tr>
<td>Typical Dimensions (H x W x D):</td>
<td>Computer: 16.5 x 11.7 x 1.75 in (42 x 30 x 4.5 cm)</td>
</tr>
<tr>
<td>Display</td>
<td>Touchscreen capable from 19 to 48 inches</td>
</tr>
<tr>
<td>Power</td>
<td>85-264 VAC, 47-63 Hz input</td>
</tr>
<tr>
<td>Operating Temperature</td>
<td>+32 to 104°F (0 to +40°C)</td>
</tr>
<tr>
<td>Storage Temperature</td>
<td>-22 to +185°F (-30 to +85°C)</td>
</tr>
<tr>
<td>MTBF</td>
<td>10 years</td>
</tr>
<tr>
<td>RoHS Compliant</td>
<td></td>
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<tr>
<td>UL Certified</td>
<td></td>
</tr>
</tbody>
</table>

*Requires System Release SR10A or newer

## SYMPHONY DISPATCH PLATFORM (ENCLOSURE)

- 19-inch rack mount compatible metal housing
- 1U (1.75 in) height

**Front panel display, access, connections and controls for:**
- Power
- USB Accessories
- DisplayPort™ (Video)
- Solid-state Hard Drive
- Auxiliary Audio Input
- Backup Radio Switch
- Auxiliary Audio Output

## EXTERNAL INTERFACES

- Two 10/100/1000-Gigabit Ethernet ports with RJ45
- 7 USB 2.0 ports (excluding Audio Subsystem)
- 6 local Digital Inputs
- 5 local Solid-state Relay Outputs

## AUDIO SUBSYSTEM

- One 10/100 DSP-driven Ethernet Extender Interface with RF45 connector
- Analog Operator and Supervisor Headsets interfaced via DB-9F connectors on rear panel
- USB Operator and Supervisor Headsets and Footswitches interfaces via USB Type A connectors on rear panel
- Analog Desk/Gooseneck Microphone interface via DB-9F connector on rear panel
- USB Desk Microphone interface via USB Type A connector on rear panel
- Two spare USB 1.1 ports via USB Type A connectors on rear panel
- 8-channel Analog Speaker interface with ¼-inch TRS jacks on rear panel for audio connections
- Analog Call Director interface via RJ45 connector on rear panel
- Analog Backup Radio interface via DB-9 Male connector on rear panel and mode selection switch mounted on front panel
- Analog Building Intercom interface via RJ45 connector on rear panel
- Two Auxiliary Audio Inputs via 3.5-mm TRS jack on rear panel
- Two Auxiliary Ethernet DSP Extender ports on rear panel

## VIDEO

- Two DisplayPort Video Connections (can drive up to 4 monitors)

## STORAGE

- 64 GB extended temperature SATA interface solid-state drive, externally accessible and removable via front panel