

## Return Authorization [RA] Process

To request authorization to return a product for repair, please provided the following information to the Harris Customer Repair Services.

- Company Name
- Return Address
- Point of Contact (Name, Phone, and Email)
- Model and Serial number(s) of the device(s) being returned
- Brief explanation of the problem or repair requested

Harris Warranty and Repair  
7635 Plantation Road  
Roanoke, VA 24019

Monday through Friday, 7:00 a.m. – 4:00 p.m. EST  
800-360-6054  
nvwarranty@harris.com

### About Harris Corporation

Harris Corporation is a leading technology innovator, solving customers' toughest mission-critical challenges by providing solutions that connect, inform and protect. Harris supports government and commercial customers around the world.

Learn more at [harris.com](http://harris.com).

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