

IMPORTANT GUIDELINES

For Cleaning Dispatch Consoles, Touchscreen Monitors



The Center for Disease Control has issued guidelines for cleaning and disinfecting electronic equipment, available here at [“Disinfecting Your Facility if Someone is Sick.”](#) The CDC recommends the use of disposable gloves and gowns as well as other Personal Protective Equipment when someone is sick. These instructions are provided for the cleaning of L3Harris dispatch consoles, touchscreen monitors, and network infrastructure equipment in those situations when someone has not been deemed or suspected sick. The use of disposable gloves or, if unavailable, other gloves is recommended when cleaning equipment.

DISINFECTING GUIDELINES FOR ELECTRONICS

For example, tablets, touch screens, keyboards, remote controls and ATM machines:

- > Consider putting a **wipeable cover** on electronics
- > **Follow manufacturer’s instruction** for cleaning and disinfecting
- > If no guidance, **use alcohol-based wipes containing at least 70% alcohol**. Dry surface thoroughly

L3Harris endorses the use of alcohol-based wipes containing at least 70% alcohol for cleaning and disinfecting the external covered surfaces of dispatch consoles, console accessories and external covered surfaces of other network infrastructure equipment. **NOTE: Touchscreen monitors should not be cleaned with alcohol-based wipes. See specific cleaning instructions under Cleaning and Disinfecting Touchscreen Monitors.**

Wipes should be moist but be **careful to avoid allowing any excess or standing fluids or liquids to remain on any electronic equipment.**

Exercise care during cleaning and disinfecting to **avoid changing any switch positions or altering control settings** on the equipment, which may adversely affect the performance of the network infrastructure equipment.

Avoid exposing apparatus to dripping or splashing fluids or placing any objects filled with liquids on equipment.

Non-Export Controlled Information

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CLEANING AND DISINFECTING TOUCHSCREEN MONITORS

This should be done in accordance with vendor instructions. In the absence of vendor instructions, L3Harris recommends the following chemicals for use on monitors for both the housing and the touch glass:

- > Isopropanol
- > Sani-Cloth
- > CaviWipes (or similar)
- > Clorox Disinfecting Wipes
- > Windex (or similar)

Approved chemicals **should not be sprayed directly onto the unit or the touch glass**. Spray them onto a cleaning cloth and then clean the unit and touch glass with the cloth. **DO NOT use abrasive cloths, paper towels or tissue paper**, which can scratch the touchscreen.

Avoid these chemicals which will damage your touch screen:

- > Nitric Acid
- > Turpentine
- > Toluene o Bleach (Sodium Hypochlorite, NaOCI)
- > Hydrogen peroxide

HAZARDS

To reduce risk of electric shock, unplug unit from outlet before attempting any maintenance or cleaning.

The use of alcohol-based sprays or any other liquids for cleaning directly on equipment, other than the careful cleaning of the external covered areas of the equipment as set forth above, should be avoided - especially into open electronic racks, cabinets, or other areas with exposed electronic circuitry.

The use of liquids for cleaning is an electrical shock hazard and may cause significant personal injury, or death, and may adversely affect the performance of the electrical equipment.

NOTE: L3Harris is unable to and did not determine whether the cleaning instructions set forth above will be effective in removing all germs, viruses and other contaminants from equipment and equipment surfaces.

If you have additional questions regarding this Technical Services Memo, please contact the L3Harris Technical Assistance Center toll free at 1 (800) 528-7711 (Option 3) or email us at PSPC_TAC@L3Harris.com.